

ONLINE RETURNS POLICY

If you are unhappy with your purchase or would like to return your items, please send your item(s) back to our Distribution Center in accordance with the following Return Policy:

Items must be sent back within 14 days of the delivery date.

Items must be unworn, unwashed, and have original tags attached.

Items must be free of stains, makeup, deodorant, or wear. All items on sale and all accessories (this includes all jewelry) are non-returnable.

All returns are refunded via store credit in the form of a Bikini Island E-Gift Card.

Returns are processed within 5-7 business days after your item(s) are received at our Distribution Center.

Bikini Island does not provide pre-paid return labels; you will be responsible for covering the shipping costs to return.

Damaged, defective, or incorrect items must be reported within 2 days of delivery. Note: If such items are not reported in a timely fashion, we will not issue store credit.

Please email hello@shopforsummer.com for assistance.

Return packages must include a completed return request form and original packing slip to ensure processing. (Note: If the return request form is not filled out correctly, your return may experience delays in processing. You must fill

out the return request form online before returning your purchase.

Additional notes: Depending on the shipping method and carrier selected, your return package may take several days to reach us. Keep your proof of postage and ship your return along with a tracking number as we are not liable for return packages that are lost or stolen in-transit. Without proof of receipt and delivery, Bikini Island will not issue store credit for your returns. Once your return is fully processed, we will issue you store credit in the form of a Bikini Island E-Gift Card for use on a future purchase. E-Gift Cards never expire, and are redeemable right away!

Helpful Hint: if returning by mail, we suggest using USPS flat rate shipping for convenience (you can find information on flat rate shipping via [USPS.com](https://www.usps.com)). You will be responsible for covering shipping costs to return items and shipping charges must be prepaid.

Alternatively, you may return items at our store location to receive store credit. Please note that Gift Cards issued in-store are not transferable to our online store, even if the original purchase was made online.

Returned to Sender & Refused Packages

This can happen if 1) an address is invalid or missing information 2) the carrier is unable to deliver your package 3) the order is refused by the customer at the time of

delivery. Returned to sender or refused packages will be restocked and you will be issued store credit in the form of an E-Gift Card minus the initial shipping charge. We are unable to replace or reship in these instances as all returned shipments are processed by our Returns Department. Instead, please use the E-Gift Card to place a new order using the correct address. Keep in mind that we do not guarantee your items will be in-stock at the time of your reorder.

Note: We are unable to make changes to orders that are placed on our system. To ensure that your package is properly delivered, make sure that your address is entered correctly and includes all relevant information. The use of correct abbreviations, street numbers, building or apartment numbers, and route information (if applicable) are critical to ensuring delivery. Shop for Summer does not take responsibility for lost, misplaced, or incorrectly delivered shipments if the address information provided is incorrect at the time of purchase.

Reserved Rights Regarding Returns

Bikini Island reserves the right to solely define and limit, refuse, and/or reject returns from customers at any time due to:

An irregular or excessive returns history indicative of “wardrobing;”

An irregular or excessive returns history involving worn, altered, laundered, damaged, or missing items; or, Potential fraudulent or criminal activity.

Similarly, Bikini Island reserves the right to refuse service (both in-store and online) to any customer or entity, due to similar actions as noted above.

Non-Bikini Island items sent to our Distribution Center will be discarded upon receipt.

Wardrobing & Excessive Returns

Our Customer Protection Team handles situations in which a customer return history may be indicative of fraudulent activity or wardrobing. In these situations, the Customer Protection Team will reach out to discuss the situation and work with you to either resolve the issue or determine if we need to refuse service going forward. While we never want to reject a customer we must ensure the safety, welfare, and comfort of all customers across the globe.

Shoe Return Policy

We accept shoe returns up to 14 days after delivery of your order so long as the shoes are unworn, show no signs of wear, and are returned in their original packaging along with the original packing slip. Complete a returns request form (included in your original packaging or by

downloading and printing this form), and include it in your return package.

Note: Shoe returns are subject to all standard returns policies and procedures. Alternatively, if you choose to return shoes to one of our retail store locations, the return will be honored with store credit valid only for use in-store.

Exchanges

Because we can't ensure our customers will be issued the style/size they desire by the time their returned items come back to the Distribution Center, we are unable to accommodate exchanges by mail. Instead, we welcome you to return your item(s) in accordance with our Easy Returns policy and repurchase the item(s) in your desired size or style once your store credit is issued.

If you live near our retail store, we would be more than happy to process an exchange in-store. However, we cannot guarantee that we will have the same styles or desired size/color in-stock during your visit. If we are unable to make an exchange in store, we will process the item as a return and issue you a store credit for use on a future purchase in store.

Damaged Items

Should you receive a damaged item, please take a photo of the item which clearly displays the damage and email the photo to our Customer Care team (hello@shopforsummer.com) along with a description of the damaged item and your Order Number. Once we receive your email and assess the damage, we will be in contact with you to determine the needed outcome.

Defective, Incorrect, or Missing Items

Upon receiving your order, please thoroughly check the delivered items. Should you receive an item that is defective, incorrect, or you believe that you are missing an item: please email hello@shopforsummer.com within 2 days of delivery. Include a photo and description of the issue along with your Order Number to ensure a speedy resolution.

In-Store Returns

Currently, we have one retail location in Fort Lauderdale, Florida. At 3335 Ne 32ND Street, Fort Lauderdale, Florida 33308. Returns can be made there from Tuesday till Saturday between 11:00 AM and 5:00 PM.

If you are unhappy with your purchase, please bring the item to the store for an exchange within 14 days of the purchase date. All items must be returned in original condition (including all paperwork, packaging and

accessories) with tags attached. All items must be unworn, unaltered, and unwashed. We do not accept returns on all sale items and no returns for accessories (this includes all jewelry).

Upon returning the item, you will receive store credit in the form of a store credit to use in-store. Please keep in mind that store credits issued in-store must be used on an in-store purchase and are not transferable to our online store, even if the original purchase was made online.

Returns by Mail

Complete a returns request form online. If your request is accepted you will be provided with a return authorization code. Please include this code in your return package. If the return request form is not filled out correctly, your return may experience delays in processing. Kindly note that without including the correct Order Number on the return form or with your returned item(s), we will be unable to process your return.

Pack your item(s) securely in the original product packaging. All items must be returned in original condition (including all paperwork, packaging, and accessories) with tags attached.

All return shipping charges must be prepaid. We do not accept COD deliveries; they will be rejected. We recommend sending your return via USPS Flat Rate with a tracking number and insurance, as we are not responsible for lost or stolen packages.

Send your package to:

Bikini Island

3335 NE 32ND Street

Fort Lauderdale, Florida 33308

Store Credit

Store credit in the form of a Bikini Island E-Gift Card will be issued for your return item(s) once your package is received and processed at our Distribution Center. Please allow up to 5-7 business days for our Returns Department to process your return once delivered. Your E-Gift Card covers the purchase price of each item and tax, if applicable. Bikini Island does not issue store credit for the original shipping charges.